

Comparisons of Job Characteristics

Focus Occupation: [First-Line Supervisors of Food Preparation and Serving Workers \(35-1012\)](#)

Associated Occupation: [Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop \(35-9031\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 73

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	14.2	13.0	0	Current knowledge level may be sufficient
Food Production	2.1	5.0	12.8	>>	Current knowledge level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 87

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	8.6	11.6	>>	Skill level is likely more than sufficient
Persuasion	7.4	8.0	9.1	>	Skill level is likely sufficient
Negotiation	6.8	7.4	9.0	>	Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 91

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
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Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Expression	12.4	11.8	13.7	>	Current ability level is likely sufficient
Oral Comprehension	12.5	11.1	13.3	>	Current ability level is likely sufficient
Speech Recognition	9.9	10.0	11.0	>	Current ability level is likely sufficient
Trunk Strength	5.7	7.6	6.9	<	Some improvement in abilities may be required
Stamina	4.0	5.7	5.4	0	Current ability level may be sufficient
Gross Body Coordination	3.9	5.6	5.4	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 85

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Work Activities	Exclusivity of Activity
Direct and coordinate activities of workers or staff	3
Greet customers, guests, visitors, or passengers	63
Hire, discharge, transfer, or promote workers	47
Investigate customer complaints	67
Monitor worker performance	57
Oversee work progress to verify safety or conformance to standards	49
Plan menus	77
Provide customer service	14
Requisition stock, materials, supplies or equipment	54
Resolve customer or public complaints	54
Schedule employee work hours	60
Schedule restaurant reservations	89
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 81

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
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Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computers	1
Content authoring and editing software	1
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.